With the modern world evolving so quickly around us, and new revolutionary technology being incorporated into day to day life more frequently, we need to develop an understanding and means of how we can grow alongside the new world healthcare. Healthcare is moving at a rapid pace, and there are many parts to play under the surface, that if brought together and executed well, can lead to the innovation of truly sustainable and efficient healthcare.
### Opening Session

<table>
<thead>
<tr>
<th>Time</th>
<th>Duration</th>
<th>Title</th>
<th>Speaker</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00am</td>
<td>45min</td>
<td><strong>Key Note Speaker</strong>&lt;br&gt;The future is changing…</td>
<td>Steve Sammartino&lt;br&gt;<em>Digital revolution and disruptive technology expert</em></td>
</tr>
<tr>
<td>9:45am</td>
<td>45min</td>
<td><strong>The Revolution in Healthcare – Achieving value driven outcomes with healthcare analytics</strong></td>
<td>Charlton Park&lt;br&gt;<em>Chief Analytics Officer</em>&lt;br&gt;University of Utah&lt;br&gt;United States</td>
</tr>
<tr>
<td>10:30am</td>
<td>45min</td>
<td><strong>International Panel Discussion:</strong>&lt;br&gt;How innovation has changed the face of healthcare, today and tomorrow, and on the international stage?</td>
<td>Charlton Park&lt;br&gt;<em>Chief Analytics Officer</em>&lt;br&gt;University of Utah&lt;br&gt;United States&lt;br&gt;Lee Outhwaite&lt;br&gt;<em>Director of Finance</em>&lt;br&gt;Chesterfield Royale Hospitals NHS Foundation Trust&lt;br&gt;United Kingdom&lt;br&gt;Mary Mirabelli&lt;br&gt;<em>Vice President</em>&lt;br&gt;Hewlett-Packard&lt;br&gt;USA FHFMA President&lt;br&gt;Professor Martin Connor&lt;br&gt;<em>Executive Director</em>&lt;br&gt;Centre for Innovation – Griffith University&lt;br&gt;QLD&lt;br&gt;Karen Schartman&lt;br&gt;<em>Chief Financial Officer</em>&lt;br&gt;Kaiser Permanente&lt;br&gt;Kaiser Foundation Health Plan&lt;br&gt;United States</td>
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<tr>
<td>11:45am</td>
<td>30min</td>
<td>The RISK of big data in health care: The renaissance of a good yarn, data vs. storytelling</td>
<td>Overview of National Digital health strategy and integration with the EMR: What can you expect?</td>
</tr>
</tbody>
</table>
|        |           | Duane Attree  
*Chief Executive Officer*  
Chappell Dean  
ED / CEO Health Round Table  
VIC | Monica Trujillo  
*Chief Clinical Information Officer*  
Digital Health Agency  
QLD | Karen Schartman  
*Chief Financial Officer*  
Kaiser Permanente  
Kaiser Foundation Health Plan  
United States | Lynton Norris  
*Chief Executive Officer*  
National Funding Administrator  
Commonwealth  
ACT |
| 12:15pm | 30min     | What the data shows and the link to quality & cost | The Big Leap, EMR Implementation – Lessons learnt around the transformation | “Beyond rate bashing – How strategic procurement value drivers can deliver sustainable outcomes” and Logistics | ABF Costing – What it means at various levels |
|        |           | James Downie  
*Chief Executive Officer*  
Independent Hospital Pricing Authority  
NSW | Andrew Whittingham  
*Acting Chief Financial Officer*  
Royal Children’s Hospital  
VIC | Elaine Koh  
*Chief Executive Officer*  
Health Purchasing Victoria | Department of Health and Human Services Victoria |
<table>
<thead>
<tr>
<th>Times</th>
<th>Duration</th>
<th>Session One: Innovation, technology and systems to drive performance</th>
<th>Session Two: Building a culture to foster innovation</th>
<th>Session Three: Budgeting and Forecasting – International and national best practice</th>
<th>Session Four: Revenue Benchmarking Best Practice – A national perspective</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:45pm</td>
<td>30min</td>
<td>A local BI tool now a State-wide initiative – Managing your patient flow, manage your waitlist and manage your efficiency</td>
<td>Mature Matrix in Finance – Building an innovative culture, working with the business. Finance is more than numbers and business cases.</td>
<td>International and National Best Practice in budgeting and forecasting</td>
<td>The six key areas of opportunity Nationally in Revenue</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Professor Martin Connor Executive Director Centre for Innovation – Griffith University QLD</td>
<td>Lucy Franzmann Chief Financial Officer Peter Mac VIC</td>
<td></td>
<td>Paul Tridgell Consultant NSW</td>
</tr>
<tr>
<td>2:15pm</td>
<td>30min</td>
<td>NSW – BI systems of today must support the movement towards value</td>
<td>Making Waves – Practical Implementation of Innovation</td>
<td>Budgets / Actuals / Forecasts – The three-ring circus</td>
<td>The well is “not dry” the low hanging fruit still exists today</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Neville Onley Chief Financial Officer Ministry NSW</td>
<td>AJ Purcell FCPA, Chief Auditor CHPA Australia VIC</td>
<td>Mark Lawrence Chief Financial Officer Western Health VIC</td>
<td>Debbie Ruiz Revenue Manager Western Health VIC</td>
</tr>
</tbody>
</table>

2:45pm – 3:15pm Afternoon Tea
### Wednesday Afternoon Plenary Session

#### The Great Debate – Understanding the views from a different stand point

<table>
<thead>
<tr>
<th>Time</th>
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<tbody>
<tr>
<td>3:15pm</td>
<td>45min</td>
<td><strong>Is change in the wings?</strong>&lt;br&gt;What is the future of health? Where will funding move too?&lt;br&gt;Where will we be in 5-10 years?</td>
<td><strong>Neville Onley</strong>&lt;br&gt;<em>Director of ABF TaskForce</em>&lt;br&gt;<em>NSW Health</em>&lt;br&gt;&lt;br&gt;<strong>Don Frater</strong>&lt;br&gt;<em>Chief Financial Officer</em>&lt;br&gt;<em>Department of Health and Human Services SA Health</em>&lt;br&gt;&lt;br&gt;<strong>Nick Steele</strong>&lt;br&gt;<em>Deputy Director General</em>&lt;br&gt;<em>Queensland Health</em>&lt;br&gt;&lt;br&gt;<strong>Peter Archterstraat</strong>&lt;br&gt;<em>Administrator</em>&lt;br&gt;<em>National Health Funding Pool</em>&lt;br&gt;<em>NSW</em>&lt;br&gt;&lt;br&gt;<strong>Greg Stenton</strong>&lt;br&gt;<em>Chief Finance Officer</em>&lt;br&gt;<em>Department of Health and Human Services</em>&lt;br&gt;<em>VIC</em></td>
</tr>
<tr>
<td>4:00pm</td>
<td>30min</td>
<td><strong>Implementing a value based approach to healthcare</strong></td>
<td><strong>Nick Steele</strong>&lt;br&gt;<em>Deputy Director General</em>&lt;br&gt;<em>Queensland Health</em></td>
</tr>
<tr>
<td>4:30pm</td>
<td>30min</td>
<td><strong>Latest developments in Governance arrangements – A perspective from both the listed company Board Room and the Parliament</strong></td>
<td><strong>Peter Archterstraat</strong>&lt;br&gt;<em>Administrator</em>&lt;br&gt;<em>National Health Funding Pool</em>&lt;br&gt;<em>NSW</em></td>
</tr>
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**Doors open at 6:45pm for the Gala Dinner and Awards Ceremony – 7pm until Close**
### Thursday AM Plenary

**The Digital Era of Health – Impacts and Integration**

<table>
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<th>Time</th>
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<th>Speaker</th>
</tr>
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</table>
| 9:00am | 45min    | *Kaiser Permanente’s Story – Investment is the way forward.*         | Karen Schartman  
Chief Financial Officer  
Kaiser Permanente  
Kaiser Foundation Health Plan  
United States |
| 9:45am | 45min    | *HP International joins us…*  
Technology and ensuring you are investing in the right thing and  
the justification of the ROI? | Mary Mirabelli  
Vice President  
Hewlett-Packard now DXC Technologies  
USA FHFMA President |

10:30am – 11:00am Morning Tea
### Thursday Concurrent (1)

<table>
<thead>
<tr>
<th>Times:</th>
<th>Duration:</th>
<th>Session One: Taking the Plunge – Finance and engaging directly with clinicians</th>
<th>Session Two: Building BI not just for data, but set up to change performance and drive innovation – A service approach</th>
<th>Session Three: 70% of your costs are in people – Manage people costs, learn from the experts.</th>
<th>Session Four: Technology is the future of Revenue</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:45am</td>
<td>30min</td>
<td><strong>UK – Our approach to engaging and curbing costs</strong>&lt;br&gt;Lee Outhwaite&lt;br&gt;<em>Director of Finance</em>&lt;br&gt;Chesterfield Royale Hospitals NHS Foundation Trust&lt;br&gt;United Kingdom</td>
<td><strong>BI Beyond the data to drive performance</strong>&lt;br&gt;Ian Moody&lt;br&gt;<em>Executive Director</em>&lt;br&gt;Gold Coast Health QLD</td>
<td><strong>Master your Payroll – Manage your costs</strong>&lt;br&gt;<em>National Professional Service Manager</em>&lt;br&gt;Frontier Software</td>
<td><strong>The future of Revenue – Hand held technology</strong>&lt;br&gt;Alfred Health&lt;br&gt;<em>Revenue</em>&lt;br&gt;Stuart Pendrich</td>
</tr>
<tr>
<td>11:15am</td>
<td>30min</td>
<td><strong>NSW – Our new approach, taking the next steps in engaging clinicians</strong>&lt;br&gt;Alfa D’Amato&lt;br&gt;<em>Director of Activity Based Management</em>&lt;br&gt;NSW Health&lt;br&gt;NSW</td>
<td><strong>Case Study: The learnings around introducing BI</strong></td>
<td><strong>Master your Rostering – Reduce your costs</strong>&lt;br&gt;Alison Sinclair&lt;br&gt;<em>Manager</em>&lt;br&gt;Allocate Software</td>
<td><strong>Building maturity for a growing health service &amp; establishing trust with the clinicians in the revenue</strong>&lt;br&gt;Health Care</td>
</tr>
</tbody>
</table>

11:45am – 12:00pm - Break
### Thursday Concurrent (2)

<table>
<thead>
<tr>
<th>Times:</th>
<th>Duration:</th>
<th>Session One: Commercial Lense – A different approach to health finance</th>
<th>Session Two: Sustainable Healthcare in Regional and Rural Centers</th>
<th>Session Three: Revenue – Special Interest Group</th>
<th>Session Four: Tendering and Compliance</th>
</tr>
</thead>
</table>
| 12:00pm | 30min | Commercial in public, at MH we have taken a commercial approach to the Public health sector, join us to understand what this really means… a different lense | A CEO’s perspective on sustainability – It takes a team.  
Terry Welch  
*Chief Executive Officer*  
Maryborough District Health Service  
VIC | Revenue  
Understanding the Sector Requirements  
Round Table – The biggest issues, challenges and opportunities for exploration  
Vanessa Hicks  
*Chief Executive Officer*  
HFMA Australia  
Debbie Ruiz  
*Revenue Manager*  
Western Health | Simplifying the tendering process but maintaining compliance  
Mark Lawrence  
*Chief Financial Officer*  
Western Health  
VIC |
| 12:30pm | 30min | Commercial Lens.. the work the Business Partners do to walk the line between Finance and the Clinical Programs  
Alfred Health  
VIC | Our approach at South West to sustainability  
Andrew Trigg  
*Director of Finance*  
South West Healthcare  
VIC |  | Health service purchasing policy requirements today & moving forward  
John Deliaoum  
*CFO*  
Health Purchasing Victoria  
VIC |

**1:00pm – 2:00pm Lunch**

**Thursday Networking Activity 2-5pm**

*Followed by*

**Thursday Networking Dinner 7pm – Close**
Juxtaposing with the Private Health Sector – How does the public size up?

<table>
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</table>
| 9:00am | 45min    | Open Mic – What is there to learn from the Private Sector?            | Ian Wright  
Group Chief Financial Officer  
Mater Health Services  
QLD |
|        |          |                                                                      | Simon Keating  
Adjunct Associate Professor  
Latrobe Uni  
General Manager  
Healthscope  
Northpark Private Hospital |
| 9:45am | 45min    | Where will sustainability come from? Is there a link with innovation or is it people and process? | Julian Maiolo  
Director  
Paxton Partners  
National |

10:30am – 11:00am Morning Tea
### Friday Concurrent – Master Classes

<table>
<thead>
<tr>
<th>Times</th>
<th>Duration</th>
<th>Session One: The Future is Our People</th>
<th>Session Two: The Movement to Clinical Engagement</th>
<th>Session Three: The Future is Change</th>
<th>Session Four: Round Table – Financial Accounting</th>
</tr>
</thead>
</table>
| 11:00am  | 45min    | Succession Planning – “Creating capacity in an environment not structured for excess capacity.”  
Brad Eisenhuth  
Co-Founder  
The Outperformer  
NSW  
What you should know.. the fundamentals  
How you engage with a clinical area to manage costs & increase revenue  
Robert Porter  
Director  
Bendigo Health  
Emotional Intelligence  
Understanding your team and yourself..  
Sue Mckenzie  
Founder  
Orange Coaching  
Planning clinical engagement to ensure you understand the requirements  
Dominic Wilson-Ing  
Project Management  
Promentor  
VIC  
Sponsored by Sharp & Carter  
Sponsored by Robert Half  
Financial Accounting Understanding the Sector Requirements  
Round Table – The biggest issues, challenges and opportunities for exploration  
Vanessa Hicks  
Chief Executive Officer  
HFMA Australia  
John Deliaoum  
CFO  
Health Purchasing Victoria  
VIC |
# Friday PM Plenary

## The Great Debate

<table>
<thead>
<tr>
<th>Time</th>
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<th>Title</th>
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</tr>
</thead>
</table>
| 12:30pm| 30min    |       | **David Anderson**  
*Executive Director of Finance*  
Peninsula Health  
VIC |
|        |          |       | **Darren O’Connor Price**  
*Director of Finance*  
Peninsula Health  
VIC |
|        |          |       | **Greg Stenton**  
*Chief Finance Officer*  
Department of Health and Human Services  
VIC |
|        |          |       | **Nick Steele**  
*Deputy Director General*  
Queensland Health  
QLD |
|        |          |       | **Ian Moody**  
*Executive Director*  
Gold Coast Health  
QLD |
|        |          |       | **Seppe Marsili**  
*Director of Finance*  
Bendigo Health  
VIC |
|        |          |       | **Robert Porter**  
*Business Director*  
Bendigo Health  
VIC |

1:00pm Close of Congress